

First Impressions Team

(Parking Lot Team)

The Win

Create a comfortable environment and a WOW first impression for guests by offering a safe, easy parking experience with a high-energy welcome and clear directions.

Guidelines

Arrive on time and check in with the Safety Team lead.

First Impressions Team members should always wear the provided ministry outerwear. Part of creating a comfortable environment is being easily recognizable to our guests.

Greet guests by smiling and attempting to connect and/or acknowledge them through their windshield genuinely.

Genuinely acknowledge Guests as they walk to the building and help guests as needed.

If driving a golf cart (hopefully we will have one soon), actively move throughout the parking lot and constantly look for guests who you can give a ride, and of course, our members too.

Stay in your assigned area until 10:40 AM. Our team can't be successful without every member!

Refrain from eating, drinking, or using your phone while serving.

Report any accidents, suspicious activity, or suspicious person(s) to the Safety Team Leader via safety radio.

If you will miss your opportunity to serve, please inform your team leader.

Commitment Level

Coordinate with team leader, Scott Crabtree. Currently, they are doing one week a month until they can recruit more servants.

Guest Services

